YOU ARE RECEIVING THIS NOTICE BECAUSE AMERICAN AIRLINES MAY HAVE INCORRECTLY CHARGED YOU TO CHECK BAGS, AND YOU MAY BE ENTITLED TO A REFUND OF YOUR MONEY

REFUNDS WILL RANGE FROM \$18.75 TO \$200.00 PLUS INTEREST, FOR EACH INCORRECTLY CHARGED CHECKED BAG.

This Notice Contains Important Information About Your Rights.

1. WHAT IS THIS ABOUT?

A Settlement has been reached in a class action lawsuit against American Airlines, Inc. ("American"), pending in the United States District Court for the District of Massachusetts as *Bazerman*, *et al.* v. *American Airlines*, *Inc.*, No. 1:17-CV-11297-WGY ("the Case"). The Case alleges that American incorrectly charged certain customers to check their bags. This Settlement resolves the lawsuit. The Court has not decided who is right.

2. WHO IS INCLUDED IN THE SETTLEMENT?

You may be a member of the Settlement Class if between July 13, 2013 and June 7, 2018 ("Case Timeframe") you traveled on American and were charged checked baggage fees inconsistent with representations made by American. More information on who is included in the Settlement Class is available at www.AABaggageFeeSettlement.com.

3. WHAT CAN YOU GET FROM THE SETTLEMENT?

American will provide Refunds to every Settlement Class Member who was incorrectly charged baggage fees, unless American has already given them a refund of those charges. To get a Refund, Settlement Class Members MUST submit a Claim Form before October 19, 2018. Refunds will only be awarded after American verifies that the Settlement Class Member is entitled to receive a Refund and the Court has approved this Settlement. Refunds will range from \$18.75 to \$200.00 plus interest, for each incorrectly charged checked bag, depending on the amount you paid to check the bag.

4. HOW DO YOU GET A REFUND?

To receive a Refund, you MUST fill out and submit a Claim Form no later than October 19, 2018. To submit a Claim Form, either mail the completed Claim Form in the included postage-paid envelope to the Settlement Administrator postmarked no later than October 19, 2018; or submit the Claim Form located on the Settlement Website at www.AABaggageFeeSettlement.com.

5. WHAT ARE YOUR OTHER OPTIONS?

<u>Stay in the Class</u>: You will be a member of the Settlement Class if you submit a Claim Form or do nothing. As a Settlement Class member, you will be legally bound by the Settlement, and you will not be able to sue, or continue suing, American for the same claims that this Case resolves.

Opt-out of Class: If you do not want to be legally bound by the Settlement, you must Opt Out of the Settlement by **December 3, 2018**. If you Opt Out, you will not receive a Refund, but you will be able to file your own lawsuit against American about the same claims that this Case resolves. If you do not Opt Out, you may Object to the Settlement by **December 3, 2018**. The detailed notice available on the Settlement Website explains how to Opt Out or Object.

6. WHO REPRESENTS YOU?

The Court has appointed Goldstein, Borgen, Dardarian & Ho and Benjamin Edelman as "Class Counsel" to represent you and all other Settlement Class members. You will not be charged for these lawyers' services. Their Attorneys' Fees and Costs will be paid directly by American. If you want to be represented by another lawyer, you may hire one at your own expense.

7. WILL THE COURT HAVE A HEARING ABOUT THE SETTLMENT?

The Court will hold a hearing on **December 17, 2018** to decide whether to approve the Settlement, and the requests by Class Counsel for reasonable attorneys' fees and costs up to \$2.75 million, and a payment up to \$2,500 to the Plaintiff, to be paid by American. These payments will not come out of Settlement Class Members' Refunds. The hearing may be moved to a different date or time without additional notice, so please check the Settlement Website for updates. **You do not have to come to this hearing in order to get a Refund**. If you would like to attend, you or your own lawyer, if you have one, may ask to appear and speak at the hearing.

8. HOW CAN YOU GET MORE INFORMATION?

See the Detailed Notice and the Settlement Agreement for more information, and file a Claim Form, by visiting the Settlement Website at www.AABaggageFeeSettlement.com. You can also contact the Settlement Administrator at American Airlines Baggage Fee Settlement, c/o Settlement Administrator, PO Box 30478, Philadelphia, PA 19103, or call the toll-free number, 1-877-450-8798, to hear more about the Settlement. You may also call Class Counsel toll-free at 1-866-762-8575, or email Class Counsel at AAcheckedbags@gbdhlegal.com.